# Privacy Policy regarding use of the website at www.jotalbotbowen.co.uk

# **Privacy Policy**

This privacy policy has been compiled to better serve those who are concerned with how their personal data is being used online. We respect the privacy of our customers/subscribers and users of our site and ensure that personal information that you provide to us is treated in accordance with General Data Protection Regulation. Please read our privacy policy carefully to get a clear understanding of how we collect, use, protect or otherwise handle your personal data in accordance with our website.

# What personal information do we collect and why?

When placing an order or booking tickets for events, you are asked for your name, email address, mailing address and phone number. This information is necessary to process your order: name and mailing address to send the ordered product to you; email address to send a confirmation via email; phone number to contact you in case of a problem.

### When do we collect information?

We collect information from you when you place your order or subscribe to our newsletter.

# How do we use your information?

- To be able to inform you of news, events and competitions through our newsletter.
- To allow us to assist you in responding to your requests through our Customer Care Service.

### How do we protect your information?

Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems, and are required to keep the information confidential.

We implement a variety of security measures to maintain the safety of your personal information.

We will not sell your personal information to third parties and they will be available only to third parties involved in the execution of your order. Our employees and third parties to whom we call upon are obliged to respect the confidentiality of your data and to secure your data.

# **Third-party**

Once you leave our website, you are no longer governed by this Privacy Policy or our website's Terms of Service.

#### We agree to the following:

Users can visit our site anonymously.

You will be notified of any Privacy Policy changes:

On our Privacy Policy Page

You can verify, change or delete your personal information:

• By contacting our customer care service.

You can delete the main contact information:

• By contacting our customer care service.

# Data Breach

In order to be in line with the General Data Protection Regulation (GDPR) we will notify you within 3 business days should a data breach occur that is likely to result in a high risk to your right and freedom.